

## AMENDMENTS TO THE CLAIMS

This listing of claims will replace all prior versions and listings of claims in the application.

### LISTING OF CLAIMS

Please amend the Claims as follows.

1. (previously presented) A computer implemented method for action selection based upon an objective of an outcome relative to a subject, said method comprising the steps of:
  - a) acquiring and storing a training set, said training set an existent database of information, wherein said information are attributes of said subject, wherein said training set is to provide a base of data for said method;
  - b) calculating and storing a best behavioral model for predicting said outcome, provided an action is applied to said subject;
  - c) mapping of said training set to said best behavioral model within a business metric space, wherein said mapping is subsequently stored;
  - d) selecting and storing a random sub-sample of said training set mapped to said best behavioral model, said random sub-sample for reducing computational requirements when determining an optimized strategy; and
  - e) determining and storing said optimized strategy for said random sub-sample, said optimized strategy for providing an optimal action relative to said subject for said objective of said outcome.
2. (original) The method for action selection based upon an objective of an outcome relative to a subject as recited in Claim 1 wherein said subject is a

customer of a business entity, said business entity enabled to interact with said customer in a web based environment, and wherein said action is a promotion offered by said business entity.

3. (previously presented) The method for action selection based upon an objective of an outcome relative to a subject as recited in Claim 1 comprising:

allocating a dimensional attribute vector relative to each subject referenced in said training set.

4. (previously presented) The method for action selection based upon an objective of an outcome relative to a subject as recited in Claim 1 further comprising:

deriving a function from said action being applied to said subject, wherein said function equates to said best behavioral model and said function is represented as a dimensional vector.

5. (previously presented) The method for action selection based upon an objective of an outcome relative to a subject as recited in Claim 1 wherein said subject of said mapped training set is a separate point in said business metric space.

6. (previously presented) The method for action selection based upon an objective of an outcome relative to a subject as recited in Claim 1 further comprising:

utilizing linear programming to calculate said optimal action, wherein said optimal action is associated with the largest number of subjects.

7. (original) The method for action selection based upon an objective of an outcome relative to a subject as recited in Claim 1 wherein said optimized strategy provides a logical division for classification of said subject, so as to determine said optimal action of said objective of an outcome, relative to said subject.

8. (currently amended) The method for action selection based upon an objective of an outcome relative to a subject as recited in Claim 1 wherein a new subject, said new subject that is not from said training set, is mapped to said best behavioral model and said stored optimized strategy, such that said new subject is included in said classification of a logical division for classification, said logical division provided by said optimized strategy, said logical division, so as to provide an optimal action for said objective of said outcome, relative to said new subject.

9. (previously presented) A computer system in a computer network, said computer system comprising:

a bus;

a memory unit coupled to said bus; and at least one processor coupled to said bus, said at least one processor for executing a

method for action selection based upon an objective of an outcome relative to a subject, said method comprising:

- a) acquiring and storing a training set, said training set an existing database of information, said information are attributes of said subject, wherein said training set is to provide a base of data for said method;
- b) calculating and storing a best behavioral model for predicting said outcome, provided an action is applied to said subject;
- c) mapping of said training set to said best behavioral model within a business metric space, wherein said mapping is subsequently stored;
- d) selecting and storing a random sub-sample of said training set mapped to said best behavioral model, said random sub-sample for reducing computational requirements when determining an optimized strategy; and
- e) determining and storing said optimized strategy for said random sub-sample, said optimized strategy for providing an optimal action relative to said subject for said objective of said outcome.

10. (previously presented) The computer system of Claim 9 wherein said subject is a customer of a business entity, said business entity being enabled to interact with said customer in a web based environment, and wherein said action is a promotion offered by said business entity.

11. (previously presented) The computer system of Claim 9 wherein the method for action selection based upon an objective of an outcome relative to a subject further comprises:

allocating a dimensional attribute vector relative to each subject  
referenced in said database.

12. (previously presented) The computer system of Claim 9 wherein the  
method for action selection based upon an objective of an outcome relative to a  
subject further comprises:

deriving a function from said action being applied to said subject,  
wherein said function equates to said best behavioral model and wherein said  
function is represented as a dimensional vector.

13. (previously presented) The computer system of Claim 9 wherein said  
subject of said mapped training set is a separate point in said business metric  
space.

14. (previously presented) The computer system of Claim 9 wherein  
the method for action selection based upon an objective of an outcome relative to  
a subject further comprises:

utilizing linear programming to calculate said optimal action, wherein  
said optimal action is associated with the largest number of subjects.

15. (original) The computer system of Claim 9 wherein said optimized  
strategy provides a logical division for classification of said subject, so as  
to determine said optimal action of said objective of said outcome, relative to  
said subject.

16. (currently amended) The computer system of Claim 9 wherein a new subject, said new subject not from said training set, is mapped to said best behavioral model and said optimized strategy, such that said new subject is included in a classification of a logical division for classification, said logical division provided by said optimized strategy, ~~said classification of said logical divisions,~~ so as to provide an optimal action for said objective of said outcome, relative to said new subject.

17. (previously presented) A computer readable medium for storing computer implemented instructions, said instructions for causing a computer system to perform[;]:

a) acquiring and storing a training set, said training set an existent database of information, said information are attributes of said subject, wherein said training set is to provide a base of data for said method;

b) calculating and storing a best behavioral model for predicting said outcome, provided an action is applied to said subject;

c) mapping of said training set to said best behavioral model within a business metric space, wherein said mapping is subsequently stored;

d) selecting and storing a random sub-sample of said training set mapped to said best behavioral model, said random sub-sample utilized for reducing computational requirements when determining an optimized strategy; and

e) determining and storing said optimized strategy for said random

sub-sample, said optimized strategy for providing an optimal action relative to said subject for said objective of said outcome.

18. (original) The computer readable medium of Claim 17 wherein said subject is a customer of a business entity, said business entity enabled to interact with said customer in a web based environment, and wherein said action is a promotion offered by said business entity.

19. (previously presented) The computer readable medium of Claim 17 wherein said computer implemented instructions cause a computer system to perform:

allocating a dimensional attribute vector relative to each subject referenced in said training set.

20. (previously presented) The computer readable medium of Claim 17 wherein said computer implemented instructions cause a computer system to perform:

deriving a function from said action being applied to said subject, wherein said function equates to said best behavioral model, and wherein said function is represented as a dimensional vector.

21. (previously presented) The computer readable medium of Claim 17 wherein said subject of said mapped training set is a separate point within said business metric space.

22. (previously presented) The computer readable medium of Claim 17 wherein said computer implemented instructions cause a computer system to perform:

utilizing linear programming to calculate said optimal action, wherein said optimal action is associated with the largest number of subjects.

23. (original) The computer readable medium of Claim 17 wherein said optimized strategy provides a logical division for classification of said subject, so as to determine said optimal action of said objective of said outcome, relative to said subject.

24. (currently amended) The computer readable medium of Claim 17 wherein a new subject, said new subject not from said training set, is mapped to said best behavioral model and said optimized strategy, such that said new subject is included in a classification of a logical division for classification, said logical division provided by said optimized strategy, said classification of said logical division, so as to provide an optimal action for said objective of said outcome, relative to said new subject.